



AVOID SCAMS BY VERIFYING BANK ACCOUNTS BEFORE SUBMITTING PAYMENTS

September 9, 2025

Dear Valued Customers and Vendors:

It has come to our attention that some customers have received illegitimate correspondence guiding them to make payments to fake accounts that appear to be in Evergreen's name.

Evergreen Shipping Agency (America) Corp, as agent for Evergreen Lines, has not and does not currently anticipate any change to its bank or account details. We therefore urge you do not abide by any emails instructing you to make payments to any new Evergreen accounts without first speaking with a known Evergreen contact. To protect yourself from potential fraud and monetary loss, we suggest you maintain best practices in evaluating all incoming email.

In order to protect against fraudulent activity such as this and assure payments are routed appropriately, we urge all customers with any concerns in this regard to verify bank account information with their local in-charge accounting department or contact their local customer service representative for guidance. A comprehensive contact list can be found by visiting https://www.evergreen-shipping.us/egsweb/jsp/officelist.jsp

Thank you for your business and ongoing support.